



**Berkley**  
**Mid-Atlantic**

Insurance Group

| a Berkley Company



**Delivering What Matters™**

**Contact Guide**

# Important Contact Information



Agency Tech Support

Direct: (800) 432-4908



Berkley Mid-Atlantic Main

Direct: (800) 283-1153

#2 Claims

#3 Billing

#4 Agency Portal Help Desk

#5 Premium Audit



Berkley Mid-Atlantic Billing

Direct: (855) 835-5393

[bmagrbillingservice@wrbmag.com](mailto:bmagrbillingservice@wrbmag.com)



Claims Contact Number

Direct: (877)-BMAG1ST

or (877)-262-4178



Submit (PA, OH, KY, NJ, WV)  
New Business & Endorsements to:  
[pennservice@wrbmag.com](mailto:pennservice@wrbmag.com)



Submit (DE, DC, MD, VA)  
New Business & Endorsements to:  
[bmagrmprocessing@wrbmag.com](mailto:bmagrmprocessing@wrbmag.com)

## Team Contacts - Click Below

# Berkley Mid-Atlantic Executive Team



Michelle D. Middleton  
President  
mmiddleton@wrbmag.com  
804-237-5073



Tara Hatfield  
Executive Administrator  
thatfield@wrbmag.com  
804-237-5002



Vicky Bamishile  
Chief Financial Officer  
vbamishile@wrbmag.com  
804-237-5008



Matthew D. Moore  
Chief Underwriting Officer  
mmoore@wrbmag.com  
804-237-5061



Bonnie Dezii  
Chief Claims Officer  
bdezii@wrbmag.com  
804-237-5165



Laura Thorne  
VP, Small Commercial Lead  
lthorne@wrbmag.com  
804-237-5125



Diana V. Rangelova  
Chief Actuary Officer  
drangelova@wrbmag.com  
804-237-5161



Anna Perryman  
VP, Human Resources  
aperryman@wrbmag.com  
804-237-5220

# Pennsylvania / Ohio Regional Underwriting Team



Matthew D. Moore  
Chief Underwriting Officer  
mmoore@wrbmag.com  
804-237-5061



Traci Koepfer  
AVP, Underwriting Director  
tkoepfer@wrbmag.com  
804-237-5179



Brooks Davidson  
Regional Asst. Vice President  
bdavidson@wrbmag.com  
724-940-2519



Ken Petri  
Executive Underwriter  
kpetri@wrbmag.com  
513-826-4883



Kevin Fancher  
Executive Underwriter  
kfancher@wrbmag.com  
614-414-7409



Evan Bogle  
Underwriter  
ebogle@wrbmag.com  
724-940-2516



Hannah Rupp  
Underwriter  
hrupp@wrbmag.com  
724-940-2515

# Virginia / Maryland Regional Underwriting Team



Matthew D. Moore  
Chief Underwriting Officer  
mmoore@wrbmag.com  
804-237-5061



Mita Biswas  
AVP, Underwriting Director  
nbiswas@wrbmag.com  
804-237-5069



Christina Poore  
Regional Vice President  
cpoore@wrbmag.com  
804-237-5098



Steve Davis  
Executive Underwriter  
sdavis@wrbmag.com  
804-237-5184



Ryan Ripley  
Middle Market Underwriter  
rripley@wrbmag.com  
804-237-5109

# Small Commercial Underwriting Team



Brandye Jefferson  
Director, Small Commercial  
[bjefferson@wrbmag.com](mailto:bjefferson@wrbmag.com)  
804-237-5010



Laura Thorne  
VP, Small Commercial Lead  
[lthorne@wrbmag.com](mailto:lthorne@wrbmag.com)  
804-237-5125



Tedrina Kelly  
Small Commercial Team Lead  
[tmkelly@wrbmag.com](mailto:tmkelly@wrbmag.com)  
804-237-5202



Leslie Barley  
Small Commercial Underwriter  
[lbarley@wrbmag.com](mailto:lbarley@wrbmag.com)  
614-414-7404



Alissa Banks  
Executive Underwriter  
[ambanks@wrbmag.com](mailto:ambanks@wrbmag.com)  
804-237-5219



Dai'Ja Reed  
Associate Underwriter  
[dreed@wrbmag.com](mailto:dreed@wrbmag.com)  
804-237-5113



Melissa Thomas  
Associate Underwriter  
[mjthomas@wrbmag.com](mailto:mjthomas@wrbmag.com)  
804-237-5146

Small Commercial  
Resource Guide  
Scan or Click



# Berkley Mid-Atlantic Sales and Marketing Team



William Malone  
VP, Distribution  
wmalone@wrbmag.com  
804-237-5157

BMAG  
Customer Portal  
Scan or Click



Susan Hupp  
AVP Marketing  
shupp@wrbmag.com  
614-592-3505ww



Angela Grandrino  
Territory Sales Manager  
agrandrino@wrbmag.com  
302-281-6085



Kevin McGowan  
Territory Sales Manager  
kmcgowan@wrbmag.com  
724-940-2552



Ryan Parker  
Territory Sales Manager  
rparker@wrbmag.com  
804-237-5142



Georgia Schelberger  
Business Development Mgr.  
gschelberger@wrbmag.com  
804-237-5137



Tim Swaim  
Territory Sales Manager  
tswaim@wrbmag.com  
804-237-5137



Caroline Stauers  
Inside Territory Manager  
cstauers@wrbmag.com  
804-237-5077

# Loss Control and Risk Management Services



Matthew D. Moore  
Chief Underwriting Officer  
mmoore@wrbmag.com  
804-237-5061



Joe Chew  
VP, Underwriting  
jchew@wrbmag.com  
804-237-5270



Bob McGavin  
VP, Loss Control  
rmcgavin@wrbmag.com  
804-237-5191



Tom Owens  
AVP Loss Control  
toowens@wrbmag.com  
804-237-5051



Jay Drake  
Sr. Loss Control  
jdrake@wrbmag.com  
919-864-4710



Josh McCuean  
Sr. Loss Control  
jmccuean@wrbmag.com  
724-940-2522



# Claims Team



Bonnie Dezii  
Chief Claims Officer  
bdezii@wrbmag.com  
804-237-5165



Robert Nowicki  
AVP, Claim Operations  
rnowicki@wrbmag.com  
804-237-5093



Beth Herndon  
AVP, Major Case Unit  
eherndon@wrbmag.com  
804-237-5185



Kimberly Moore  
AVP, Workers Compensation  
kmoore@wrbmag.com  
804-237-5189



Jason Hudak  
Director, Casualty Claims  
jhudak@wrbmag.com  
717-651-3353



Jill Baynes  
Director, Commercial Auto Claims  
jbaynes@wrbmag.com  
804-237-5121



Lori Sciulli  
Corporate Claims Acct Spec.  
lsciulli@wrbmag.com  
412-780-0648

# W. R. Berkley Corporation



Founded in 1967, W. R. Berkley Corporation has grown from a small investment management firm into one of the largest commercial lines property and casualty insurers in the United States.

Along the way, we've been listed on the New York Stock Exchange, become a Fortune 500 company, joined the S&P 500, and seen our gross written premiums exceed \$10 billion.

Today, the Berkley brand comprises more than 50 businesses worldwide and is divided into two segments: Insurance and Reinsurance & Monoline Excess. Led by our Executive Chairman, founder, and largest shareholder, William R. Berkley, and our President and Chief Executive Officer, W. Robert Berkley, Jr., W. R. Berkley Corporation is well-positioned to respond to opportunities for future growth.



Fortune 500 Article  
Scan or Click



W. R. Berkley Financial  
Scan or Click



Berkley Locator  
Scan or Click



W. R. BERKLEY CORPORATION



# Insuring the Future of Business®

Updated 04.25.24