



Michelle Middleton – President

Delivering What Matters



Creating unique customer solutions utilizing a process built upon agency insights.



We are relentlessly focused on serving our agents, creating a culture of care for our customers, developing a #peoplefirst culture, while demonstrating tenacity in the pursuit of an exceptional return on capital.



Our Culture



We are passionate about **growth**, and we value you and your clients.

We believe **collaboration** and **mutual trust** are key aspects in what make our teams successful.



We are experienced underwriters, actively listening and making informed decisions with **out-of-the-box thinking** to provide account solutions that protect your client and their business.



Our claims team will respond quickly to mitigate a loss situation and lessen the burden. We are **always accessible** and stand ready to respond to inquiries and diminish any client confusion or fears.

We operate regionally, yet **provide national** support for your clients.



We maintain a **commitment** to be fiscally responsible for our mutual clients by being able to cover today's losses and future liabilities.

